



Operations

Commercial



United in Purpose

Global Job Title **Grounds Operative 2**

Discipline Facilities Management

Sub Discipline Waste and Grounds

Role Purpose

Carry out and provide Grounds Maintenance activity, including deliver a range of activities to meet schedules, process time and quality as prescribed.

Key Responsibilities and Accountabilities

1. Follow operational instructions where duties evolve around grass cutting, hedge cutting, border maintenance, gritting, leaf clearance, litter picking and clearance to complete work of the required quality and quantity.
2. Use machinery to maintain grounds to a defined standard of quality or visual appearance, for example mowers and other ride on equipment.
3. Provide support to other grounds maintenance activity including minor works (e.g. repair of pathways, etc.).
4. Ensure all work output is produced to standard or accepted time and to required level of quality.
5. Provide swift solutions for any requests, complaints or queries and report them to the correct department or escalate if need be.
6. Undertake all duties and activities in accordance with the health and safety at work policy and in compliance with company Code of Conduct at all times.
7. May be required to carry out winter programmes, for example, remove snow using ride on machinery and/or apply salt and other chemicals to pathways or roadways to aid thawing and removal of snow or ice.

About this Role

Typical grounds maintenance activities include mowing, edging, and fertilising lawns, weeding and mulching landscape beds, trimming hedges, shrubs, and small trees, removal of dead, damaged, or unwanted bushes, flowers and trees, planting trees, flowers, and shrubs, watering lawns, landscapes, and gardens, maintaining plant health, maintaining pathways by cleaning, sweeping and gritting in winter, collecting and disposing of litter, etc.

At this level, works independently and carries out the tasks in the role without constant supervisor or oversight.