NorseCare Ltd.

Healthcare Assistant

Based at All Hallows, Bungay

Description: **Healthcare Assistant**

Reporting to: **Manager**

Purpose

- To provide a high standard of care to the residents
- As a frontline staff member, main role is to help adults with care and support needs enabling them to achieve their personal goals and live as independently and safely as possible, resulting in having control and choice in their lives and maintaining person centred care.

Key Objectives

- To assist and support registered staff in the delivery of high quality, individualised, dignified and compassionate care to residents.
- To contribute to the effective running of the home by concentrating on tasks that directly support the needs of the patient / resident and assist their journey, prioritising as required.
- To work under the supervision of a registered healthcare practitioner at all times, working within the parameters of their competence, communicating and documenting appropriately ensuring relevant information is communicated to other members of the multi-disciplinary team in a professional and timely manner.
- Assisting the clinical multidisciplinary team in the day to day nursing care provision to support residents with activities of daily living; e.g. washing, dressing and aspects of personal care whilst keeping the environment clean and tidy.
- To ensure privacy, respect and dignity at all times.
- To support residents'/tenants' to make informed choices and to enable them to participate in their care and to support independence.
- Refer all queries which relate to the medical and/or treatment status of the resident within their care to the Registered Nurse.